

HG TECHNOLOGY

NEW
COVENT
GARDEN
MARKET

1. The Challenge

New Covent Garden Market Authority (CGMA), London's historic wholesale market, relied on an aging local SharePoint system hosted on an on-premises server that was nearing the end of its lifecycle. This created challenges around functionality, scalability, and data accessibility. CGMA needed a modern solution to enhance their operations and improve communication.

2. The Approach

HG Technology partnered with CGMA to transition from their legacy SharePoint system to Office 365 and SharePoint Online. The five-step process—discover, define, design, deliver, and review—ensured a smooth migration of documents and data. A new intranet was also implemented, featuring enhanced corporate communication tools such as integration with Twitter feeds and internal updates. Improved document management included tagging, quick links, and streamlined access to critical information.

4. The Feedback

"The five-step process of discover, define, design, deliver, and review has resulted in a smooth transition from the old system to the new and also added enhanced working methods including tagging of documents rather than folders and quick links to key documents and data." - Catherine Conduah, IT Administrator

3. The Outcome

The transition to SharePoint Online and the new intranet significantly improved CGMA's functionality and operations. The modern system enhanced collaboration, ensured scalability, and introduced more efficient working methods, such as tagging documents for better organisation and easy access to key resources